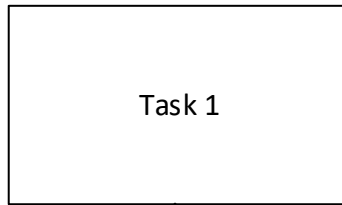


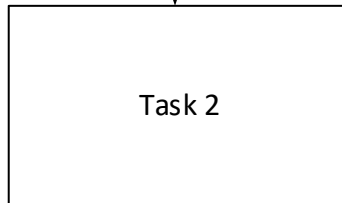
Process P01

Inputs

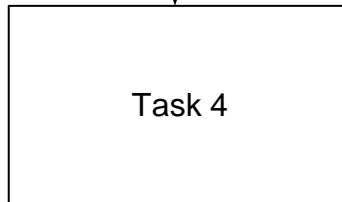
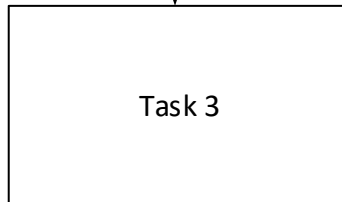
A process is a series or set of sequential activities that interact to produce a result; it may occur once-only or be recurrent or periodic.



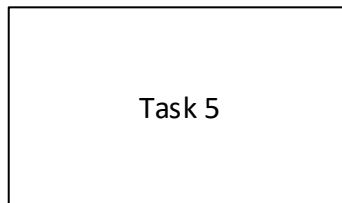
Task, Activity, Procedure, Instruction, Guide, etc



A procedure is a document that instructs workers on executing an activity in a business process. It describes the sequence of steps, and specifies for each step what needs to be done, often including when the procedure should be executed and by whom.



A degree of inspection is required to ensure that key tasks and the process outputs meet set standards.



Outputs

Process Mapping and Process Modelling are not the same thing!